

### Witch Hunt? NCTA Slams FCC's Digital Migration Inquiry

With cable ops required to respond by Thurs (11/13) to an FCC investigation into the impact of cable's digital migration on consumers, NCTA charges that the Letters of Inquiry sent to 13 cable ops are an abuse of the FCC's processes and violate the Paperwork Reduction Act. "A broad fishing expedition involving substantially an entire industry is not a legitimate investigation but an information collection that is masquerading as an investigation," NCTA pres/CEO Kyle McSlarrow wrote in a letter Wed to the 5 FCC Commissioners. The FCC Enforcement Bureau issued the LOIs on Oct 30, asking companies to provide info on analog-to-digital changes since Nov '06. NCTA has no problem with the FCC inquiring about cable's migration, but the process. "13 apparently identical LOIs issued to companies that in total serve over 86% of the nation's cable customers are LOIs in name only," McSlarrow wrote. "By any calculation, that is an 'industry wide' request which is more appropriate for a Commission-issued Notice of Inquiry or reporting requirement than an Enforcement Bureau-issued LOI." Each company will respond, McSlarrow said, but he asked that they be rescinded so that a more "constructive discussion" might occur. Operators were given 14 calendar days to respond, which he said was unreasonable given the volume of information sought. The Bureau has several other outstanding LOIs out there with 14 day response times. Between Oct 24-Nov 3, at least 2 NCTA member companies have been asked to respond to: 1) an LOI on their use of switched digital video. 2) an LOI on analog-to-digital migration practices and 3) an LOI on compliance with the FCC's digital transition consumer education and outreach requirements. At least 6 cable companies recently received LOIs on switched digital, NCTA said. McSlarrow scoffed at the notion that some of the LOIs are based on complaints the Bureau received because "several" of the companies receiving requests "have never deployed SDV in any of their systems." McSlarrow closed his letter by saying he recognized that NCTA's response to the LOIs is "highly unusual," but that recent actions "so diverge from standard practice that we believe a public response is warranted." Companies receiving LOIs include: Bend Cable, Bright House, Cablevision, Charter, Comcast, Cox, GCI, Harron, Midcontinent, RCN, Suddenlink, Time Warner Cable and Verizon.

**LCD Conspiracy:** The Dept of Justice is fining 3 top electronics makers \$585mln for conspiring to fix prices in the sale of LCD panels for 5 years. **LG Display**, a South Korean corp, will pay \$400mln—the 2nd highest criminal fine ever imposed by the Dept's antitrust div. **Sharp** and **Chunghwa Picture Tubes** will pay \$120mln and \$65mln, respectively. LG agreed to plead guilty to participating in a conspiracy from Sept '01 to June '06 to fix the price of TFT-LCD panels sold worldwide. During the time, LG Display was known as **LG.Philips LCD** (a jv between **LG Electronics** and **Philips Electronics**), and **LG Display America** was known as **LG.Philips LCD America Inc**. Sharp is charged with participating in 3 separate conspiracies to fix the prices of panels sold to **Dell**, **Motorola** and **Apple**. All 3 are charged with agreeing in meetings to charge pre-determined prices. LCD screens are used in TVs, computer monitors, mobile phones and other devices.



## CableFAXDaily<sub>m</sub>

### Thursday, November 13, 2008 • Page 2

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<u>Competition</u>: It's not **DirecTV**'s **NFL Sunday Ticket**, but **ESPN** and **Verizon** have teamed up to offer a cool fantasy football widget. It provides **FiOS TV** customers who are also ESPN Fantasy Football players instant on-screen access to personalized stats such as fantasy game scoring, box scores and player info. -- **Verizon** has inked a deal with **BigBand** for delivery of an advanced video service infrastructure to expand its FiOS TV roll out. The video service is currently available in 7mln homes.

*In the States:* **Insight**'s gearing up to launch Digital 4.0 in late Nov and Dec. The upgrade will include many more HD channels, including **ESPNU** and **Disney**, as well as some SD launches, such as **Fox Business** and **Chiller**. Also on tap is a VOD expansion, with 4K VOD programs to be offered for free. As for broadband, the MSO is testing a 100Mbps service in Louisville, where a doctor is using the service to electronically transfer medical imaging to and from his office. No timetable has been given for a widespread **DOCSIS 3.0** rollout.

**<u>Research</u>**: A study from **Keynote Competitive Research** shows that **Comcast**'s VoIP service excels in audio quality while **Time Warner Cable**'s shines in reliability. The study compared the relative performance of **AT&T**'s landline service with the 2 MSOs plus 6 broadband VoIP providers including AT&T, **Verizon** and **EarthLink**. Time Warner Cable's reliability ranked 2nd among the group, with AT&T's landline the leader and Verizon's VoiceWing in 3rd. Comcast proved best in audio quality, and was followed by Verizon and AT&T's landline service. Comcast and Verizon were noted for dramatic improvement. -- 34% of American homes (40mln) have at least 1 HDTV, but only 58% of those HHs currently watch high-def programming from a multichannel provider, according to **Leichtman Research**. Just 7% purchased a HDTV due to the quality of HD programming or the number of HD channels available, and 9% of HD owners switched multichannel providers after they purchased their TVs. Leichtman expects the number of HDTV homes to double over the next 4 years.

**Programming Deals:** Turner Sports pulled out of the running to renew its British Open deal. This clears the way for **ESPN** to pay **R&A** about \$25mln/year for 6-7 years to put all 4 rounds of the golf tourney on the net, *Sports Business Daily* reported, citing sources. Next year will be **TNT**'s final year of covering the Open, with plans to air about 28 hours during 4 days of coverage. "We are disciplined in our approach to negotiating programming rights," Turner Sports pres *David Levy* said. "While we were unable to reach terms on future rights that made economic sense for our company, we respect and value the R&A and our partnership of the past 6 years..."

<u>Online</u>: MySpace has launched a free embeddable app allowing users to search for and watch content from Hulu. com, Warner Bros, Sony and MySpaceTV originals. -- Comcast's Fancast.com now offers "Our TV Picks," a digital video guide through which users can engage in conversations with each other and 4 bloggers who will discuss the site's best content.

**<u>Ratings</u>:** Nickelodeon scored big Sat night with "iGo To Japan," a movie based on net series "iCarly," and the series premiere of "True Jackson." The movie became the net's highest-rated live-action TV movie ever among kids 2-11, kids 6-11 and total viewers (7.6mln), and the series bowed with the net's largest audience ever for a live-action series debut among kids 6-11, tweens and total viewers (3.4mln).

*Programming:* FX is set to bring back "Nip/Tuck" (Jan 6) and "Damages" (Jan 7). -- Discovery Channel bows Thurs (8pm) "HowStuffWorks," a weekly series based on the eponymous Website that Discovery Comm purchased in Dec.



## **BUSINESS & FINANCE**

**Public Affairs: Cablevision** and The Lustgarten Foundation for Pancreatic Cancer Research have launched a VOD Lustgarten channel, allowing digital cable subs to learn more about the disease. It rolled out in Nov in recognition of Pancreatic Cancer Awareness Month. The channel is interactive, featuring a request for information button.

On the Circuit: To kick off its holiday screening, Hallmark will host screenings of 3 of its upcoming movies over the next week with pres/CEO Henry Schleiff in attendance. The first premiere is of "Accidental Friendship," Thurs in L.A. Next is "An Old Fashioned Thanksgiving" starring Jacqueline Bisset in NYC, and last is "Moonlight & Mistletoe" in Kansas City—home of Hallmark Channel parent Hallmark Cards. -- NAMIC Mid-Atlantic will hold a Diversity Lunch, Nov 21, 12-2, Grand Hyatt, DC. Panelists include Cox chief people officer Mae Douglas, CNN anchor Tony Harris and Scripps' Lisa Choi Owens. Visit namic. com/events/.

**People: Golf Channel** appointed Earl Marshall svp, finance, strategy and business dev. -- Former Charter COO Maggie Bellville has joined the board of cable TV acquisition and retention firm RCH Cable.

Business/Finance: Microsoft and Verizon Wireless are nearing a deal in which Microsoft would become the default search provider on Verizon handsets, according to WSJ.

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### PROGRAMMING

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# KEFLECTIONS

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## Think about that for a minute...

### **Resisting Change**

We're hearing a lot about change these days, and there's little doubt that a lot of change is coming. The tenor of Washington will be vastly different not only because of an exciting new administration, but because our core understanding of the economy and the valuation of our companies and our services is changing. The one thing that doesn't seem to change is a concerted effort by some regulators and some special interest groups to resist any change in cable services.



a complaint by Consumer's Union, taken up as an "inquiry" from the FCC to most major cable operators, about changes from analog to digital services.

The latest resistance to change is

Steve Effros

Now first we have to get something clarified: while there may still be some residual regulation of rates, no

governmental entity has the right to tell cable operators what channels they do or do not have to carry, and on what tiers, other than the anomaly of local broadcast "must carry" and PEG. Having said that, there now seems to be a theory that if a cable operator has offered some channel on a basic, analog tier, and then in the process of migrating to digital delivery, something the FCC has pushed, and in some cases required, moves that channel to digital, it is somehow a violation of the rights of the consumer and should be stopped!

Cable changes its service offerings all the time. So does broadcast television, satellite, and virtually all other services. When NBC cancels a show, there's change. It doesn't violate any law. When cable offers "The Soap Channel" on basic, and then that channel morphs into something else, I'm sure some "Soap" addicts are disappointed, but it's not a federal case. It's simply change. analog to digital. Consumers, in order to get some programming that they were used to getting on "basic" in "analog," now may have to get a converter box, and their charges may change. Since a given channel may move from analog to digital, so the argument goes, there has been a rate increase on basic that should not be allowed. This is the type of resistance to change that has discouraged technology development for years. The same is true about the use of "switched digital" technology that may make it harder to use some older equipment.

We see change around us all the time, with cost implications to the consumer; none of them are considered worthy of government intervention. The gas station stops providing "full service" but still charges more for the gas. The cereal comes in a bigger, recycled cardboard container, but there's less in the box. The cell phone company now offers a "femtocell" for your house (a couple of hundred bucks) to make the service you were already paying for, actually work. And, indeed, the government decides to shift broadcasting to digital and the average price of a "Free TV" set shoots from \$300 to \$1000! All of these changes are happening, but they're not the subject of FCC or FTC inquiries, so long as what is being done is fully explained and transparent.

But not when it comes to moving, adding or subtracting cable channels! Why? This resistance to change impedes technology development (cable's digital transition, after all, is a key element in expanding higher speed broadband deployment). Consumers retain their power to either accept or reject those changes. Regulators should be the last ones to participate in efforts to resist that change, particularly change they have promoted.

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Arguments are now being raised about cable's shift from



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