URGENT! PLEASE DELIVER

Volume 22 / No. 081



Thursday — April 28, 2011

What the Industry Reads First

All Dressed Up: Comcast VOD Set to Offer Current Shows From Entire Big 4

iPads are sexy, cable VOD is not. But **Comcast** believes it has given the platform a compelling makeover of sorts by adding access to top-rated current TV series from ABC and Fox to become the 1st pay TV provider to feature all 4 major broadcasters on demand. "We've been working very hard to give consumers the content they're most interested in on their own terms," said svp/gm, video services Marcien Jenkins. "There's a huge amount of demand for this content." Beginning Thurs, Comcast will offer 6 series from ABC such as "Grey's Anatomy" and "Desperate Housewives," plus 15 from Fox including "Glee" and "The Simpsons"—all available for free the day after linear debut and with fast forward functionality disabled. The MSO's platform already offers 15 CBS shows and more than 25 from NBC, many of which were offered even before the Comcast-NBCU merger. 2 aspects of Comcast VOD contributed to what Jenkins said became an easy sell to ABC and Fox. "Volume is one piece of it," he said, noting that the platform delivers approx 350mln views/month, with TV shows now the most popular VOD category by far. Also important is Comcast's infrastructure, which allows programmers to employ various business models for their content, said Jenkins. Dynamic ad insertion is gaining speed, for example, and VOD ad inventory can be used to drive live tune-ins. Later this year, Comcast will launch a transactional model whereby customers will be able to buy entire seasons of shows. "Everybody is looking at the platform slightly differently," said Jenkins. Both ABC and Fox are looking to further monetize their content through advertising (no fast forwarding helps), he said, and Fox specifically wants to pad its series' C3 viewership numbers through VOD viewing. In that instance, Nielsen requires the ad load to be the same across platforms. Where customers are concerned, Jenkins underscored content currency as a critical component to on demand success, and not surprisingly pointed out how many OTT plays such as Netflix can't match that element. Come Thurs, Comcast VOD will offer 32 of the 50 highest-rated broadcast shows, the goal being to eventually offer all 50. "Our vision is re-invented TV," said Jenkins.

<u>USF</u>: The FCC held its 2nd USF workshop Wed, which cemented the fact that universal service is complicated stuff. Verizon and Cox spoke out in favor of a reverse auction process during one panel, while US Cellular's *Grant Spellmeyer* argued against them, saying they don't encourage multiple providers to enter a market. His company supports the use of 2 separate funds in the Connect America Fund for broadband—1 for mobile and 1 for fixed broadband. ACA vp, govt affairs *Ross Lieberman* said what makes reverse auctions successful are their objectivity, complaining that the 1st round grant/loan process for NTIA and RUS broadband funding was a "beauty contest" that resulted in ACA members not participating in the 2nd round because they didn't feel it's fair. Cox exec dir, regulatory affairs *Jose Jimenez* said it was imperative for the FCC to clearly define obligations for bidders, including requiring them to extend service to housing units or businesses that are built within a reasonable distance after the winning bid without additional subsidies. Jimenez also stressed that everyone will not get broadband service immediately. "We are going to get there eventually," he said. "To think we'll do it all at once is not reasonable, but hopefully over



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CableFAXDaily_

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CABLEFAX DAILY (ISSN 1069-6644) is published daily by Access Intelligence, LLC • www.cablefaxdaily.com • fax: 301.738.8453 • Editor-in-Chief: Amy Maclean, 301.354.1760, amaclean@accessintel.com • Exec Editor: Michael Grebb, 301.354.1790, mgrebb@accessintel.com • Senior Online Editor: Chad Heiges, 301.354.1828, cheiges@accessintel.com • Asst VP, Ed Director: Seth Arenstein, 301/354-1782, sarenstein@accessintel.com • Publisher: Debbie Vodenos, 301.354-1695,dvodenos@accessintel.com • Assoc Publisher: Amy Abbey, 301.354.1629, aabbey@accessintel.com • Marketing Dir: Carol Brault,301.354.1763, cbrault@accessintel.com • Prod: Joann Fato, 301.354.1681, cdaily@accessintel.com • Diane Schwartz/VP and Group Publisher • Subs/Client Services: 301.354.2101, fax 301.309.3847 • Group Subs: Carol Brault, 301.354.1763, cbrault@accessintel.com

a period of a few years, we'll cover everyone or just about everyone." Lieberman made a case for raising the FCC's minimum speed threshold for broadband universal service from 4Mbps downstream and 1Mbps upstream to 16/4. "It doesn't seem to be the right approach to say 4/1 when know in 11 yrs that it's not going to be sufficient and it may involve the FCC putting more money back in," he said. On the other hand, Jimenez said there may be times when no bidders will be willing to offer 4/1 because of the costs. "Then we think it's probably important for the Commission to look if there's level below that could meet broadband needs for customers," he said.

Technology: Epix will roll out in the coming weeks and throughout 2Q a series of free apps allowing authenticated subs to stream the premium net's movie offerings across more than 100 devices, including mobile phones, Web-connected TVs and Blu-ray players. **FiOS TV** has agreed to offer the apps to its customers. Epix is also working with distributors to expand its sub base by offering free movie trailers, interviews and short-form video to all consumers through the apps, and movie fans will gain free access for a limited time to Epix movies and original programs.

<u>At the Portals</u>: Public interest groups, including **Free Press** and **Public Knowledge**, are asking the FCC to combine review of **AT&T**'s \$39bln **T-Mobile** deal and \$1.9bln purchase of **Qualcomm** to "properly assess the joint impact of both transactions on the wireless market." A similar filing was made by companies, including **Sprint** and **Cincinnati Bell**.

Programming: Lifetime entered into a multi-project development deal with *Demi Moore* that includes the pick-up of interview series "The Conversation," hosted by British TV personality *Amanda de Cadenet*. Moore's an exec producer of the hour-long series, which is based on de Cadenet's Web series. Moore is also developing 2 scripted dramas for Lifetime that she will exec produce. -- **Spike TV** has picked up a 3rd season of original scripted comedy series, "Blue Mountain State." -- **VH1**'s "Single Ladies" (June 6) marks the net's initial foray into hour-long scripted series fare as a romantic comedy about 3 best friends with different philosophies on sex and relationships. -- **TV Guide Net** announced 3 new series in dev, including "Gossip Cop," based on the eponymous Website featuring celebrity dirt, a show pitched as an insider's guide to the biggest television shows, movies and celebrities, and one that will take a comedic look back at the week in celebrity fashion.

<u>Online</u>: EspnW unveils an enhanced Website (espn.W.com) Tues, expanding the women's sports site from a blog format to a more robust online presence. The revamped site will include more news and features, as well as an expanded training section designed to help athletes achieve their goals. The site bowed in Dec with founding partners Nike and Gatorade. -- CBSSports.com's kicking off 1st-round NFL draft coverage Thurs night beginning at 7pm ET and lasting through the round's final pick.

Honors: Babson College will induct Comcast chmn/CEO Brian Roberts and chmn emeritus Ralph Roberts into its Academy of Distinguished Entrepreneurs during a Thurs celebration. -- The Broadband Cable Assoc of PA presented its 1st President's Award to Mark Romano, Outdoor Channel's vp, affil sales & marketing Eastern div. The award honors an employee of a BCAP member company who has contributed significantly to the development and success of the organization's programs and events.

<u>On the Circuit</u>: ACC will host a reception May 5 from 6:30-8:30pm open to all NYC metro area members and those attending its Cable Communications Institute. **AETN** is sponsoring the reception at its HQ on Eighth Ave.





Every business day for over 20 years, CableFAX Daily has been bringing the industry the day's vital business and regulatory updates. We sum up the day's most pressing news as well as the strategic initiatives that are driving our dynamic cable industry forward. Our long history and deep reach within the cable sector, enables us to get the core information you need to stay on top of your industry and run your business with immediate market knowledge.

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BUSINESS & FINANCE

ACC extended its early-bird tuition rate (\$2100) through the end of the week for the Institute. Register at cablecommunicators.org. -- The **CTAM Educational Foundation** board elected the following new directors: Time Warner Cable evp Carol Hevey, Fox Networks Group pres, affil sales and marketing Mike Hopkins, Suddenlink evp/chief operations officer Tom McMillin, BETN pres/COO Scott Mills and Starz Ent pres/COO Bill Myers. -- Xerox chmn/CEO Ursula Burns will deliver a keynote speech on Oct 4 to open the 2nd day of the WICT Leadership Conference in NYC.

People: Tim Burke, formerly of Arthur Andersen, was named pres, Jones/NCTI. -- Maryanne Culpepper was named pres, Nat Geo TV.

Business/Finance: DISH completed its acquisition of substantially all of the assets of Blockbuster.

-- CenturyLink agreed to acquire all the outstanding common shares of cloud computing firm Savvis in a cash and stock merger valued at \$40/share, or approx \$2.5bln, plus net debt of approximately \$700mln that will be assumed or refinanced at close. Together, CenturyLink and Savvis will operate 48 data centers located in North America, Europe and Asia. -- Travel Channel invested \$7.5mln in Oyster.com, a startup that reviews hotels and earns money on each room reservation it helps make.

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MARKET INDICES

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NASDAQ:		22.34
S&P 500:	1355.66	8.42



Think about that for a minute...

Conversion

By Steve Effros

This week's headline; Netflix is about to have more video subs than Comcast. But as I've noted before, that's not really a meaningful comparison. Netflix still hasn't caught up with HBO, and that's who they're really competing with. Add Showtime's numbers and the rest and you see a more accurate picture. Netflix is primarily a movie distribution business, and its now getting into series and original production. But no one would confuse the quality of what



Netflix is offering with the multiple, and consistent award winning HBO. Regardless of these very impressive numbers, it has a long way to go.

Further, if you take a company like Comcast's total numbers of customers, that is, the ones who take video, add the ones who take broadband and the ones who

take telephone service, Netflix would have an even longer way to go!

This is not to take anything away from Netflix. It's done a great job of understanding its audience, recognizing the shifts in technology, and staying ahead of the curve in making sure it can continue to serve its customers as the technology changes without any significant effort or angst on the part of users. We could all learn from them.

It all started with an excellent reputation to begin with. Those little red envelopes came in the mail very quickly and very efficiently. They were ordered up through a "recommendation engine" and ordering site that worked flawlessly and was a major enabler for their customers. And when the time came to start shifting from physical delivery to streaming, they figured out how to do it well and with the least amount of pain for the customer. So it's no wonder that their service became "sticky," and as it moved from one platform to another, the customers easily moved as well. But—and it's a big "but"—Netflix has achieved all this in the context of virtually no recognized competition! I'm chagrined to say this, but it's true. The video on demand movie services, or the "package" service like HBO delivering movies and series, much like Netflix, have not, until now (I hope) been perceived as essentially offering the same service. HBO was never seen as providing a "library" of movies that could be selected from. The VOD efforts were virtually all focused on promoting the "latest" movies at high prices, not also noting to customers that there was a whole host of other movies that could be selected at will.

To be sure, there are differences. The services we have offered don't have as deep a library as Netflix, and as I have often said, our navigation capability has been severely constrained by older technology. But all that is changing now. The libraries are getting deep, the navigation is improving, and the distribution to multiple screens is well on its way.

This is true not only for cable systems, but for our programming partners as well. The new "HBO-Go" offering, allowing me to see movies on my iPad as well as on my television screen is an important enhancement to the service and one that may convince me to continue paying a fee for one programmer that exceeds the cost of my monthly Netflix subscription.

That brings up the whole issue of cost. We have to think carefully about this. As the new world of high-level change and competition proceeds, do customers really know how many movies they watch a month? How much they are really paying? What the value proposition is? Along with service, that's where the conversion battle will ultimately play out.

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