4 Pages Today

CableFAX Daily...

Wednesday — February 1, 2012

What the Industry Reads First

Volume 23 / No. 020

Adding to Essentials: Comcast Updates Broadband Adoption Program

Armed with the initial data from its broadband adoption program "Internet Essentials," Comcast is tweaking the \$9.95/ mo broadband service in an effort to open it up to more families. 41K families have signed on since the program was announced 6 months ago (families started signing up for the program as school started in late Aug). Previously, it was only available to families with children who are eliqible to receive free school lunches, but in 2Q Comcast will extend eligibility to children eligible for reduced price lunches. The MSO believes that will make another 300K additional HHs in its service area eligible for Internet Essentials (an estimated 2.3mln families are eligible). Also in 2Q, Comcast will double the speeds of the broadband connection to 3Mbps downstream and 768Kbps upstream from 1.5Mbps and 385Kbps. Starting immediately, it will have an instant approval process for students who attend schools with the highest percentage of students participating in the National Student Lunch Program. One of the most surprising bits of data from Comcast's first few months of the program: of the 41K families who signed on, only 5500 opted for the \$150 computers being offered. Why? More than 80% said they had a working computer at home. Even so, Comcast evp David Cohen said the company is looking to work with Connect to Compete to lower the price point for PCs. So, what does all this mean for Connect to Compete, cable's FCC-backed initiative to spread broadband? In Nov, the FCC announced the Connect to Compete non-profit, which will offer any HH with at least 1 child receiving free lunch a \$9.95/mo HSD service, along with a free rental or low-cost cable modem. "I think it's too early to tell whether there would be any tweaks to those programs," Cohen said. "I understand exactly where they are. They're running 100mph, trying to launch an incredibly ambitious program. The last thing they need right now is somebody throwing a monkey wrench into their work. Frankly, if anyone asks my advice, I'd keep my eye on the ball and focus on getting the program launched." BendBroadband, Bright House, Cablevision, Charter, Comcast, Cox, Eagle Comm, GCl, Insight, Mediacom, Midcontinent, Sjoberg's Cable, Suddenlink and **Time Warner Cable** are among the providers who have committed to C2C or similar broadband adoption efforts. Comcast believes C2C will result in even more sign-ups for Internet Essentials because it will give the initiative national messaging—especially big given that digital literacy is seen as the biggest barrier to broadband adoption. During a call with reporters Tues, Cohen repeated several times that although the program is a condition in the FCC's NBCU order, the company was working on it "2 years before anyone heard about NBCU." "We would have done this with or without [the NBCU] transaction," he said. The program's "early progress report" is available at blog.comcast.com. A few noteworthy stats: Comcast received more than 400K from Aug-Dec, with more than 91K callers requesting an application. Of that number, nearly 51K (over 55%) submitted the application, and 94% of the completed applications were approved. --Comcast estimates that the 41K low-income families on board represent 80K students and 160K people online—2% of the estimated eligible free lunch students in its footprint. -- 3.5% of apps requested were denied—most for incomplete or erroneous info. Comcast has followed up with the majority of those families and provided a replacement application.





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Deadline: February 3, 2012

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□ Most Creative Sales Pitch		NEW Out of the Box Categories: ☐ The Relentless			
☐ Rookie Sales Person of the Year ☐ Affiliate Sales Person of the Year (VP and above)		☐ The Renewer			
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☐ Launch Team of the Year		☐ Best Internal Sales Contest ☐ Most Creative Program Sold to Client			
Compiling Your Entry (Visit www. What to Send At the beginning of your two page synopsis,					
• Category entered • Title of entry • Key con	tact for entry • Organi	zation submi	tting entry • Budget		
Synopsis should include:					
• Areas of Responsibility • Specific Successes your Best Client Relationships • Testimonial			ship Hurdles/Challenges Overcome • Description of • Supporting materials as necessary		
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Rockville, MD 20850	.001		Event: Spring 2012		
Entry From (All information required)					
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☐ Secondary entry of same campaign** into one or more categories: \$199 each	\$199 each \$	☐ Mastercard ☐ Visa ☐ Discover ☐ American Express			
☐ Late entry fee: \$199 per entry	\$199 each \$	Credit Card #			
(for entries sent between February 4, 2012 and February 10, 2012)		Exp.			
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Questions? Contact Awards Coordinator Mary Lou French at 301-354-1851; mfrench@accessintel.com. Sponsorship Opportunities: Debbie Vodenos at 301-354-1695; dvodenos@accessintel.com.

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<u>At the Portals</u>: While **Comcast** updated the industry on its broadband adoption efforts Tues, the **FCC** took another step toward transforming phone subsidies to broadband support. The Commission approved a rulemaking and Notice of Inquiry to reform its Lifeline/Linkup program. It includes establishing a Broadband Adoption Pilot program that uses up to \$25mln in savings from other reforms to test and determine how Lifeline can best be used to increase broadband adoption among Lifeline-eligible consumers. Starting this year, the program will solicit applications from broadband providers and will select a number of projects to fund.

<u>In the States</u>: Suddenlink finished a nearly \$4mln installation of a 162-mile fiber network for its AR customers. It's now live.

In the Courts: Voom HD may no longer operate domestically, but the litigation continues between Cablevision/AMC Nets and DISH that started back in '08 when CVC's Rainbow alleged breach of contract after DISH dropped Voom's 15 high-def nets. On Tues, the NY State Supreme Court, Appellate Div, affirmed a judge's prior finding that a jury (the case is heading to trial) can be instructed to draw an adverse inference from DISH's destruction of critical evidence. "This is a clear negative for Dish Network, and significantly strengthens the hands of AMC and Cablevision, either in court or in a potential settlement," said Sanford Bernstein's Craig Moffett. Said Cablevision: "We are very pleased with today's ruling and look forward to putting the case to a jury." DISH failed to respond to requests for comment. CVC and AMC are sharing the costs of the litigation and any potential settlement monies from DISH.

<u>Carriage</u>: INSP received distribution in the Chicago area through Comcast, and is now available in more than 70mln homes. -- Mnet now offers 24/7 programming on FiOS TV, which previously offered only 10 hours/day of the English-language net targeting Asian Americans. The net replaces Sound Track Channel.

<u>OTT</u>: With **Hulu** set to give more love to originals—fittingly 1st with political campaign-focused "Battleground" on Feb 14 (*Cfax*, 1/24)—the site can deliver on its \$500mln investment for such content this year without raising additional capital, said CEO *Jason Kilar* at **D: Dive Into Media**. "It's important to have some exclusive content," he said. "We want to tell great stories that aren't being told right now." **Hulu Plus** ended '11 with 1.5mln subs, and the site overall notched \$420mln in rev. Kilar said ad softness arose in 3Q but that the market rebounded in 4Q and '12 has started strong.

<u>Digital Discovery:</u> Though it does own a licensing agreement with **Netflix**, **Discovery Comm** has not made a lot of noise about providing its content to alternative platforms. That may change after the company announced a new **Digital Strategy & Emerging Businesses** team charged with developing digital plays. As evp, *Gabe Vehovsky* will lead the unit described as "part think tank and part product and partnership development." Vehovsky previously oversaw the development and strategies of DISCA's portfolio of Websites.

Earnings: Suddenlink's preliminary 4Q results include rev of \$489.7mln (+9.7%) and adjusted EBITDA of \$188-191mln (+16-17.9%), plus a net loss of 16,100 basic video subs compared to 4Q10 and net gains of 13,700 digital video, 14,200 Internet and 12,500 phone. As of Dec 31, the MSO counted 1.37 total customer relationships, up 7.9% versus the prior year.

<u>Technology</u>: The latest version of the **SlingPlayer** place-shifting device is now available at the Amazon App Store, allowing live TV viewing via the **Kindle Fire** for owners of the tablet and either a Slingbox Solo or Pro-HD. -- The Standardization Sector of the **Intl Telecom Union** approved 8 advanced advertising tech standards developed by **SCTE**.







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BUSINESS & FINANCE

Ratings: ESPN easily led all cable nets in Jan prime ratings with a 2.7/2.67mln, owing to month's top telecast, the BCS title game (24.43mln P2+), and 6 more pigskin-related features that completed the Jan top 7. USA (2.1/2.05mln) took 2nd, followed by **Disney Channel** (1.8/1.74mln) and History (1.6/1.62mln), while TNT (1.5/1.53mln), **Fox News** (1.5/1.51mln and **TBS** (1.5/1.50mln) tied for 5th. --Nickelodeon's ratings woes continued in Jan. The net's delivery in total day homes and total viewers fell 24% and 23%, respectively, although it outlasted Disney Channel for the total day title.

Programming: HBO picked up a 2nd season of "Luck."

Advertising/Marketing: Music and video net Music Choice has been rebranded as **MC**, and is aiming to offer a more engaging experience across MC Audio Channels (52mln homes), MC On Demand (51mln) and interactive channel SWRV (9mln).

On the Circuit: ACA announced Sen Mark Pryor (D-AR) will deliver the Congressional Keynote Address at its Annual Summit in D.C. (Mar 13-15).

People: AT&T appointed John Stankey to the new post of group pres/ chief strategy officer, Ralph de la Vega as pres/CEO, AT&T Mobility, Andy Geisse as sr evp, AT&T Business and Home Solutions, and John Donovan as sr evp, AT&T Technology and Network Operations. All 4 men report to chmn/CEO Randall Stephenson.

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Company	01/31		Company 01	
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VALUEVISION:				
VIACOM:				
WWE:	9.49	0.03		
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AMDOCS:	29.44	(0.16)		
AMPHENOL:				
AOL:	16.21	0.06		
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MOTOROLA MOBILITY:		
RENTRAK:		
SEACHANGE:		
SONY:	18.22	0.11
SPRINT NEXTEL:	2.12	(0.04)
THOMAS & BETTS:		
TIVO:	10.38	(0.14)
UNIVERSAL ELEC:		
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YAHOO:	15.47	(0.08)
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DOW:		
NASDAQ:		
S&P 500:	1312.41	(0.6)

The **Cable FAXIES**

LATE DEADLINE: FEBRUARY 3, 2012

Entry Questions: Mary-Lou French at 301-354-1851; mfrench@accessintel.com

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The CableFaxies Awards salute the year's most outstanding communications initiatives and programs in the highly competitive and dynamic Cable arena. The coveted awards set the industry benchmark for excellence across all areas of PR and marketing.

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